

Bulletin Number: 221101

Subject: P65D-X301 Timer Not Keeping Time

Issue Date: Nov. 29, 2022 (Revised May 26, 2025)

Scope:

Engine Heater Kits: PH51WA-EA7 (12v), PH51WB-EB7 (24V)

Bunk Heater Kits: PH23A-A Bunk Heater

Heaters: P51W-T802, P51W-F802

Complaint:

Timers are unable to maintain time.



Resolution:

The timers have an integrated battery to maintain the timing function.

These batteries typically have an expected life of 5-10 years.

When the battery runs low on power the timer will reset itself and disrupt the timing functions.

If your timer begins to exhibit time loss, Parking Heater Products recommend replacing the timer.

Date Codes:

Timers are labeled with a manufacturing date code at time of assembly.

The date code is shown in this format: YY-MM-DD



Corrective Action:

Parking Heater Products has purged our inventory of older timers.

To ensure maximum life expectancy, we will only sell newly manufactured timers.

Timer failures that occur during the warranty period will be replaced through normal warranty policy and procedures.