PHP - Technical Bulletin



Bulletin Number: TB-210401

Subject: PHP Heater Serial Number

Issue Date: April 1, 2021

Scope: All Heaters

Complaint:

Understanding the PHP Heater Serial Numbers can assist us with warranty processing, identifying manufacturing dates and differentiating product versions.

Resolution:

The following chart illustrates the design of the PHP Heater Serial Number format;

Serial Number Format: XXXX-XXXXX Model – First Four Digits XXXX Manufacturing Date - 2 Digit Week & 2 Digit Year WWYY Sequential Batch Number XXXX

Serial Number Example: SN: 52WA-4620-0001

Model: 52WA

Manufactured Date: Week 46 of year 2020

Sequential Batch Number: 0001

Corrective Action:

None